

NPL RESPONSE AGAINST CLARIFICATION RAISED BY BIDDER FOR Tender Document for Canteen Services-NPL/Proc/22-23/010)

**Ref Document – NPL/PROC/2022-23/10**

Sr. No	Page No.	Clause No	Clarification Sought	NPL Response dated 01/09/2022.
1	30 of 66	4.1.	Total experience of our company is 3 years against the qualification criteria of 5 years.	<b>The revised clause to be read as</b> “Bidder should be a professional with a minimum 3 years of experience in providing Canteen services (i.e veg, nonveg, South Indian, North Indian) to Manufacturing, Process Industries, Banks, Corporate sector etc. The time period of 5 years shall be reckoned as on 01/08/2022”.
2	30 of 66	4.2.	The turnover of our company is INR 2.5 Cr. against the requirement of 6Cr.	<b>The revised clause to be read as</b> “Minimum annual turnover of bidder should be Rs 2.5 Crore during last two (2) FY years or Rs 5 Crores in last Four (4) FY Years (2021-22,2020-21,2019-20,2018-19)”.
3	36 of 66	7.8.3	Contractor cannot provide bank guarantee however client may retain equivalent amount from monthly invoices on pro-rata basis.	Bidder to note that no such changes is relaxed, to be kept as per provision of Tender document